

MESSAGE FROM OUR CHAIR & CEO

LINDA REID & WILLIAM THORNTON

he Board is pleased to share that BC & Alberta Guide Dogs has now officially amalgamated with Vancouver Island Compassion Dogs (VICD). In the past, we were partnered with VICD as they started to provide PTSD Service Dogs to military and RCMP Veterans living on Vancouver Island, BC. We were providing adult dogs and mentorship. After seeing how compatible our organizations were from a logistical and strategic perspective, it made perfect sense to combine our strengths and resources to advance both of our missions to help vulnerable people in need. As such we have now completed an amalgamation with Vancouver Island Compassion Dogs and we now refer to them as a Division of BC & Alberta Guide Dogs. Co-founder Mike Annan remains as the Executive Director. VICD Donors may continue to designate their financial contribution to VICD as opposed to our Guide Dog or Autism Service Dog programs.

The enclosed financial highlights show that revenue for the year ended June 30, 2019 amounted to \$1,840,028. This was up approximately \$200,000 from 2018. Expenses amounted to \$2,048,678; resulting in a deficit of \$208,650, due to an increase in the cost of expanding client services.

On behalf of the Board of Directors, we would like to thank all of our supporters. We are only able to provide our life-changing dogs because of our wonderful family of volunteers and donors – thanks to each and every one of you for playing an integral part in our shared success.

We look forward to working with you in the year ahead as we aim to exceed our initial goal, set in 1996, of graduating our 220th team by 2020!

We hope that you enjoy the news and stories included in the annual report.







Board of Directors

Chair: Linda Reid, MLA
Vice-Chair and Secretary:
Tammy Winters (Alberta)
Treasurer: Hon. Kerry-Lynne
D. Findlay, PC, QC
Director: Lisa Westermark
Director: Kelly Guichon
CEO: William S. Thornton, GDMI

It is with a heavy heart that we report the passing of one of our long-time supporters and Director, Kevin Redmond. Thank you for your wonderful friendship and dedication.

Advisory Board

Ronald Austin
Charlotte Lycett Davis
Charlotte Keller, DVM, DACVO, DECVO
Victor Kern
Graham T. Lewis, DVM, DIP, ACVO
Irene O'Brien, DVM
C. Wayne Reeves, B. Arch
Norman E. Sayfy, B. Comm
Daniel Schwartz, DVM
Joanne Sutton

Our Mission

The mission of BC & Alberta Guide Dogs is to meet the demand for professionally trained Guide Dogs and Autism Support Dogs for citizens of British Columbia and Alberta, and PTSD Service Dogs for citizens of British Columbia. At all times we meet or exceed international standards as established by the International Guide Dog Federation and Assistance Dogs International.

MEMBER OF:







THANK YOU FROM OUR PATRONS

LEAH & HOWIE MEEKER, CM

We feel so privileged to watch BC & Alberta Guide Dogs grow and expand each and every year! It has been wonderful to see the staff and volunteers embrace the new amalgamation with Vancouver Island Compassion Dogs, and enthusiastically make dreams come true for our Veterans.

So many families are blessed with the life-changing dogs that come out of this organization. We know this wouldn't be possible without the tireless work of the staff, volunteer whelpers, volunteer puppy raisers, volunteer boarders, supporters, and donors like YOU!



Our tradition is to join you on the course each year for the annual Golf for Guide Dogs tournament. This wonderful event has now been going for 22 years! What a testament to our loyal community. How inspiring and encouraging to see everyone come together for a common cause.

Congratulations to this year's gradutes. We wish you all a bright future, and we look forward to seeing even more teams placed together in the coming year.

PATRONS ———

Leah & Howie Meeker, CM

FOUNDING PATRONS

Allard Foundation The Arthur J.E. Child Foundation Bette & Percy Adlington The Calgary Foundation Charlotte Lycett Davis Diamond Foundation Dorothy & Rondy Dike The Eldon & Anne Foote Fund - The **Edmonton Community Foundation** The Fisher Foundation Victor & Anna Kern Foundation Janet Li Irene Lyttle John Hardie Mitchell family foundation The Nemetz Foundation Nestle Purina Pet Care Novartis Animal Health Canada Inc. The Robert Tegler Trust Dr. Hugo Sutton, MD, FRCS(C) Gordon & Suzanne Thornton Robin & Kathryn Thornton William & Linda Thornton Vancouver Foundation

The Victoria Foundation

Wild Rose Foundation

— FOUNDING DONORS —

David & Susan Baker **Edmonton Public Teachers** (Local No.37, Alberta Teachers' Association) Greater Victoria Dog Obedience Training Club Husky Energy The Independent Contractors and Businesses Association of BC Leanne Palylyk Children's Foundation Susan & Victor MacKenzie Qualicum Pet Food & Grooming Ltd. **RC Pet Products REALTORS®** Community Foundation Rotary Club of Ladner Rotary Club of Tsawwassen Western Community Dog Club

ASD FOUNDING PATRONS —

BC Guide Dog Services Diamond Foundation Grand Chapter of Alberta -Order of the Eastern Star Grand Chapter of British Columbia and Yukon - Order of the Eastern Star

The Allen & Loreen Vandekerkhove Family Foundation Variety – The Children's Charity Victor and Anna Kern Foundation

VICD FOUNDING PATRONS —

Mike Annan (co-founder) Barb Ashmead (co-founder) Deborah Maddocks (co-founder) Mary Jane Alyward Candy Ashbridge Dr. Graeme Linton Barbara McLaughlin Maria Yerema Stephanie White

VICD FOUNDING DONORS

BC Guide Dog Services BC/Yukon Command of the Royal Canadian Legion Foundation Boomer's Legacy Wounded Warriors Canada

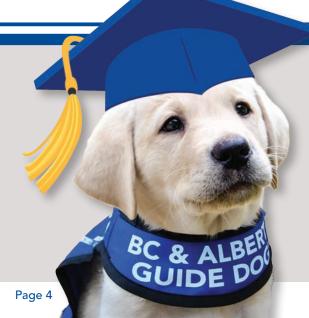




ANNOUNCING THE CLASS OF 2019

CONGRATULATIONS TO THIS YEAR'S GRADUATED GUIDE AND SERVICE DOGS!





We are looking forward to graduating the Class of 2020 with your support!

RECOGNIZING OUR VOLUNTEERS

TIME, ENERGY & LOVE FROM OVER 200 VOLUNTEERS ACROSS BC & ALBERTA

Did you know that **over 200 volunteers** help us achieve our mission? Volunteers are there right from the beginning, even before the puppies are born, where loving homes are provided for our breeding dogs. Then whelpers house and care for the expectant moms and their pups for up to 10 weeks, with support and direction from BC & Alberta Guide Dogs staff.

The 8 week old puppies are then placed with their Puppy Raisers who help prepare them for advanced training by teaching them obedience and socialization skills. The puppies travel with them everywhere they go, as well as attend training sessions under the supervision of our Instructors.

While the dogs are in advanced training, they live in homes with our Dog Boarders. The Instructors pick up the dogs each morning and drop them off at the end of their 'school day'.

Numerous people also help at the offices in both provinces, and many dedicated fundraisers help out with events and programs.

The dedication and love provided by our volunteers is a cornerstone of our organization. We can not begin to express our gratitude for their tireless work. As we continue to grow, the need for volunteers only increases, so we applaud those who give their time, energy and love to our cause.

Thank You.



I love the variety of jobs that I get to do, I get to have some puppy loving, I get to look after puppies as a puppy sitter, and I get to meet all kinds of wonderful people. It's just a great way to serve the community.

- Wendy, office volunteer



It is hard to relate how rewarding it is to raise and whelp a litter of puppies, I really get a loss for words of the feelings I have.

Maybe the smile on my face can tell it all!

- Ken, volunteer Whelper

"



As hard as it was saying goodbye, I am so glad I took part in this program. I hope to see him graduate and be able to be someone's best friend, the way he was mine.

- Jordan with puppy-in-training, Rowdy

"

TRANSFORMING LIVES

FULL STORIES CAN BE FOUND ONLINE AT BCANDALBERTAGUIDEDOGS.COM

Before Pebbles
came into my
life, going out
on my own was a
challenge. But now,

I don't have any doubts at all. Pebbles has essentially become my safeguard. Obstacles and areas with low lighting are no longer an issue and I trust Pebbles to safely get me through any area we come upon.

- Jashandeep with Guide Dog Pebbles

Grace changed our world in more ways than you can imagine. We live in an area with lots of parks and fields, but sadly Carson could not walk to them without tripping or bolting into traffic. As soon as Carson was attached to Grace, he began walking at such a calm and steady pace and the tripping stopped. Now he walks everywhere multiple times a day.

Carson with Autism
 Support Dog Grace



So much changed when I was given Tiaa. If I sit still, go inward and do nothing, she will come along, nudge me and puts her head on me. I'm going out just for her, not for myself. But it's begun to become my purpose. Now for every breath I take outdoors, I want two. For every lap I do around the park, I can't wait to do another.

- Patti with PTSD Service Dog Tiaa

The bond between Kye and Corky has been gradual and slow, but profound to watch. Each day the two demonstrate a little more nonverbal connection and build a foundation more solid than any we could have hoped for. We are able to go out without fear of Kye running into traffic or running ahead so far we can't catch up. This is a pleasure not many people will understand.

- Kye with Autism Support Dog Corky



Andy, along w me during my well as with my an money or other types o My PTSD crippled me in terms of being a productive member of society. I was basement-bound for two years before I was paired with Monty, and he has changed my life unbelievably since then.

I can now go to the pharmacy for my medications (I previously had to get them delivered) and I can also get groceries with Monty by my side. He has given me the mobility and confidence to be out in public.

- Matt with PTSD Service Dog Monty

After training, recipients graduate with public access certification as per the Guide and Service Dog Act.

They are re-certified annually, and are provided with support for the working life of the dog (usually 8 years), all at no cost to the recipient.

Tipper has been a wonderful companion since the first day. He is always ready to work, eager to learn a new route or to locate anything when he is asked to do so. We've been for some nice walks together, but I am definitely a LOT faster at getting around with Tipper, as he is quite the speedy dog. I was certainly a lot slower when I had to use my cane for the months without a guide.

- Angell with Guide Dog Tipper Not only has Cory given us more independence when we are in the community, but she has given Caleb a taste of the freedom that we know he desires. When he is tethered to her, he skips alongside her, but stays close and follows Cory's lead when it's time to stop or carry on.

- Caleb with Autism Support Dog Cory

Annie has given me more freedom than I have ever experienced. I have explored more of my hometown in the past 2 months than in the previous two years!

I used to walk around using my long cane and felt that people didn't want to talk to me. Now that Annie is taking me places, people are coming up to talk to me and to meet Annie. She is a great conversation starter.

- Ed with Guide Dog Annie

vith the training that I've received, supports triggers and my daily routine activities, as exiety. You cannot replace this support with f worldly goods. Andy has been incredible.

- James with PTSD Service Dog Andy

COMMUNITY SUPPORT 2018/2019

We are grateful to the individuals and businesses that choose to support us throughout the year! Your generosity helps provide Guide Dogs to individuals who are blind/visually-impaired, Autism Support Dogs to children ages 3-10 with profound autism and their families, and PTSD Service Dogs for Veterans living with an Operational Stress Injury.



AND \$15,000 DONATION



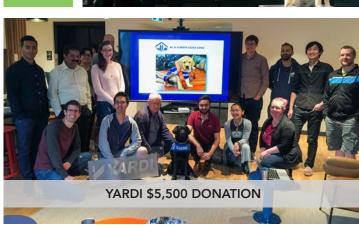


BOUNDARY BAY IODE \$500 DONATION



SMILE BUDDY \$1,000 DONATION











VICD SERVICE DOG PROGRAM

A RENEWED SENSE OF PURPOSE, CONFIDENCE AND UNCONDITIONAL SUPPORT

Vancouver Island Compassion Dogs (VICD) matches professionally-trained PTSD Service Dogs with military and RCMP Veterans living with an Operational Stress Injury (OSI). The teams embark on a 52-week Healthy Community Living Program that teaches strategies that support community transition, inclusion and accessibility.

A Veteran's Service Dog learns to be responsive to their needs, wakes them from nightmares, grounds them with applied pressure when they enter a hyper-aroused state and supports them as they work on healthy community interaction.

Sarge is there to calm me down, and I can begin to ignore a situation just by focusing on him. - Stéphane with PTSD Service Dog, Sarge

"



Wills & Legacy Gifts

WE ARE HONOURED TO RECOGNIZE THE FOLLOWING ESTATE GIFTS:

Bernice Gibbeson **Bette Adlington Betty Welch Constance Whittle** Devine Elden **Donald Flood** Dora Darling **Dorothy Mitzel** Elsie May Kenst Frederick Stevens **Helen Rogers Henry Wickert** lan Herron **Ingeborg Tope** Irene MacCulloch Jane Galliford

Janice Canning Joan Bekius Joan Freeman Joan Overend Joan Price John Creswick Kathleen Clarke Kathleen Davidson Leonora Baker **Louise Smith** Lynn Hawkins Margaret Donigold Marie Hassan Marjorie Fackerell **Muriel Holmes Muriel Jones**

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Nicolette Vautier
Olive Round
Rhonda Peterson
Richard Ireland
Roberta Greig
Susan Dodd
Thelma Blackburn
Tom Merillat
Ursula Singer
Victoria Adams
Walter Sukaroff
William Jacobs
William McCondach
Winifred Wen-Min Yu

FINANCIAL HIGHLIGHTS

INCLUDES RESULTS FROM 2014/2015 FISCAL YEAR ONWARDS

British Columbia Guide Dog Services

Financial Highlights As at June 30, 2019

	2019	2018	2017	2016	2015
Results for the year:					
Revenues	1,840,028	1,639,902	1,645,888	1,457,554	1,564,960
Fundraising activities expenses	386,195	276,538	267,190	315,538	236,511
Training/client services expenses	1,376,237	1,218,433	1,171,519	1,016,794	999,205
Administrative expenses	286,246	234,334	190,421	238,610	190,244
Total expenses	2,048,678	1,729,305	1,629,130	1,570,942	1,425,960
Excess (deficiency) of revenues over expenses	(208,650)	(89,403)	16,758	(113,388)	139,000
Transfer to capital fund	25,413	152	2,357	-	118,609
Transfers to (from) endownment funds	-	2,500	(7,974)	7,500	-
Year end:					
Operating/gaming fund cash/investments net of bank indebtedness	337,768	116,262	(68,763)	36,855	166,185
Endowment fund and internally restricted fund investments	91,771	88,771	69,271	74,745	74,745
V. Adams fund cash/investments	1,273,774	1,228,386	1,282,790	1,302,197	1,357,026
Fisher fund investments	98,228	98,228	98,228	98,228	98,228
Capital assets at cost	1,470,789	1,470,789	1,458,385	1,441,282	1,453,755
Bequests receivable	-	-	247,000	60,031	-
Total assets	2,807,460	2,783,582	3,041,962	2,920,855	2,942,223
Accounts payable and payroll liabilities	115,165	70,581	102,244	75,963	70,256
Mortgage/loan payable	-	-	-	-	-
Deferred contributions	1,520,164	1,474,346	1,482,435	1,530,704	1,550,424
Net assets	970,137	1,175,787	1,248,190	1,228,932	1,321,543

A complete set of financial statements audited by Crowe MacKay LLP is available upon request.

THANK YOU TO OUR DONORS

AND THANK YOU TO THE MANY ANONYMOUS DONORS!

\$50,000 - 149,999

Aqueduct Foundation BC Gaming & Enforcement Branch Eldon & Anne Foote Fund -Edmonton Community Foundation Neal & Tania Cockshutt BC / Yukon Command of the Royal Canadian Legion Foundation

\$10,000 - 49,999

Allen & Loreen Vandekerkhove Family Foundation Ames Family Foundation Arthur J.E. Child Foundation Associated Veterinary Purchasing Cadillac Fairview Corporation Limited Calgary Shaw Charity Classic Foundation CKNW Kids' Fund Dr. Ann Worth Charitable Foundation
GMR Foundation
Irene Lyttle Fund at the Victoria Foundation John Hardie Mitchell family foundation John W.G. Campbell Joyce Stratychuk Jupiter Resources Inc. Kitz4Kids Kurt Louie Ledcor Construction Limited Mackenzie Financial Charitable Foundation
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Nemetz Foundation
Nestle Purina Pet Care
Order of the Eastern Star Chinook Chapter No 133 PCL Construction Management Inc. Rix Family Foundation Rungo Dash for Dogs Schmelke Family Charitable Foundation Spruce Meadows Leg Up Foundation Sutherland Foundation The JC Anderson Family
Foundation
The Kristie Charitable Foundation
Victor & Anna Kern Foundation Wesgroup Contracting Ltd. Wounded Warriors Canada YVR Airport Authority

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the Eastern Star Grosvenor Americas John & Sharon Stoski Joyce J. Scott Kaatza Foundation Like a Rock Fund at the Calgary Foundation Linda Leslie Loyal Protestant Association MasterBUILT Hotels Ltd. MegaSys Computer Technologies Morris & Helen Belkin Foundation

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\$1,000 - 4,999 A&A King Family Foundation AJ's Electrical Contractors Alan & Nan Holmgren Alcan Chapter 91 Order of the Eastern Star Alice Chan Ambulance Paramedics of BC Andrew Mahon Foundation Angela Brooks Angela I. M. Wallace Ann Duffield Anne Bell Annette Gardiner Amex Granite & Tile Inc.
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Coreé Environmental Limited
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Katherine Lois McIntyre
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Kerry & Wesley Logan
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Richmond Chinatown Lions Club

Richmond Lahoo Leo Lions Club

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University of Calgary Student's
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UPS Canada Value Village Stores Vancouver Island Dogs Rescue Society Vancouver Talmud Torah Association Victoria Foundation Vince Tersigni & Mary Nemeth Vickars Developments Co. Ltd.
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BC & ALBERTA GUIDE DOGS

GUIDE DOGS • AUTISM SUPPORT DOGS • PTSD SERVICE DOGS

GUIDE

TEAMS

DOG

\$35,000

COST TO BREED,
RAISE & TRAIN ONE
CERTIFIED DOG

=\$0 ··········;



96 LITTERS of PUPPIES

238
GRADUATED
TEAMS

51 COMMUNITIES SERVED across BC & ALBERTA



AUTISM SUPPORT DOG TEAMS



over 23 YEARS



PTSD SERVICE DOG TEAMS

PROVIDING LIFE-CHANGING DOGS TO PEOPLE IN NEED

We have exceeded our goal, set in 1996, to graduate 220 dogs by 2020 with 238 graduated teams! We aim to graduate 238 more in the next 5 years alone.

BC HEAD OFFICE

7061 Ladner Trunk Road Delta, BC V4K 3N3 Tel: 604.940.4504 Toll-free (Canada): 1.877.940.4504 Fax: 604.940.4506

BC VANCOUVER ISLAND

1027 Pandora Avenue Victoria, BC V8V 3P6 Tel: 250.413.3095 Toll-free (Canada): 1.877.940.4504

ALBERTA OFFICE

#11 - 6115 4th Street SE Calgary, AB T2H 2H9 Tel: 403.258.0819 Toll-free (Alberta): 1.877.258.0819

VANCOUVER ISLAND COMPASSION DOGS

Office: Rms 9-10 744 Primrose Street Qualicum Beach, BC Tel: 250.909.0090 Mail: BC Head Office

bcandalbertaguidedogs.com

Legal Title: British Columbia Guide Dog Services

Registered Charity Number: 89131 1763 RR0001