MESSAGE FROM OUR CHAIR & CEO
LINDA REID & WILLIAM THORNTON

The Board is pleased to share that BC & Alberta Guide Dogs has now officially amalgamated with Vancouver Island Compassion Dogs (VICD). In the past, we were partnered with VICD as they started to provide PTSD Service Dogs to military and RCMP Veterans living on Vancouver Island, BC. We were providing adult dogs and mentorship. After seeing how compatible our organizations were from a logistical and strategic perspective, it made perfect sense to combine our strengths and resources to advance both of our missions to help vulnerable people in need. As such we have now completed an amalgamation with Vancouver Island Compassion Dogs and we now refer to them as a Division of BC & Alberta Guide Dogs. Co-founder Mike Annan remains as the Executive Director. VICD Donors may continue to designate their financial contribution to VICD as opposed to our Guide Dog or Autism Service Dog programs.

The enclosed financial highlights show that revenue for the year ended June 30, 2019 amounted to $1,840,028. This was up approximately $200,000 from 2018. Expenses amounted to $2,048,678; resulting in a deficit of $208,650, due to an increase in the cost of expanding client services.

On behalf of the Board of Directors, we would like to thank all of our supporters. We are only able to provide our life-changing dogs because of our wonderful family of volunteers and donors – thanks to each and every one of you for playing an integral part in our shared success.

We look forward to working with you in the year ahead as we aim to exceed our initial goal, set in 1996, of graduating our 220th team by 2020!

We hope that you enjoy the news and stories included in the annual report.
THANK YOU FROM OUR PATRONS

LEAH & HOWIE MEEKER, CM

We feel so privileged to watch BC & Alberta Guide Dogs grow and expand each and every year! It has been wonderful to see the staff and volunteers embrace the new amalgamation with Vancouver Island Compassion Dogs, and enthusiastically make dreams come true for our Veterans.

So many families are blessed with the life-changing dogs that come out of this organization. We know this wouldn’t be possible without the tireless work of the staff, volunteer whelpers, volunteer puppy raisers, volunteer boarders, supporters, and donors like YOU!

Our tradition is to join you on the course each year for the annual Golf for Guide Dogs tournament. This wonderful event has now been going for 22 years! What a testament to our loyal community. How inspiring and encouraging to see everyone come together for a common cause.

Congratulations to this year’s gradutes. We wish you all a bright future, and we look forward to seeing even more teams placed together in the coming year.

PATRONS
Leah & Howie Meeker, CM

FOUNDING PATRONS
Allard Foundation
The Arthur J.E. Child Foundation
Bette & Percy Adlington
The Calgary Foundation
Charlotte Lycett Davis
Diamond Foundation
Dorothy & Rondy Dike
The Eldon & Anne Foote Fund - The Edmonton Community Foundation
The Fisher Foundation
Victor & Anna Kern Foundation
Janet Li
Irene Lyttle
John Hardie Mitchell family foundation
The Nemetz Foundation
Nestle Purina Pet Care
Novartis Animal Health Canada Inc.
The Robert Tegler Trust
Dr. Hugo Sutton, MD, FRCS(C)
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Robin & Kathryn Thornton
William & Linda Thornton
Vancouver Foundation
The Victoria Foundation
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Husky Energy
The Independent Contractors and Businesses Association of BC
Leanne Palylyk Children’s Foundation
Susan & Victor MacKenzie
Qualicum Pet Food & Grooming Ltd.
RC Pet Products
REALTORS® Community Foundation
Rotary Club of Ladner
Rotary Club of Tsawwassen
Western Community Dog Club

VICD FOUNDING PATRONS
Mike Annan (co-founder)
Barb Ashmead (co-founder)
Deborah Maddocks (co-founder)
Mary Jane Alyward
Candy Ashbridge
Dr. Graeme Linton
Barbara McLaughlin
Maria Yerema
Stephanie White

VICD FOUNDING DONORS
BC Guide Dog Services
BC/Yukon Command of the Royal Canadian Legion Foundation
Boomer’s Legacy
Wounded Warriors Canada

ASD FOUNDING PATRONS
BC Guide Dog Services
Diamond Foundation
Grand Chapter of Alberta - Order of the Eastern Star
Grand Chapter of British Columbia and Yukon - Order of the Eastern Star
ANNOUNCING THE CLASS OF 2019

CONGRATULATIONS TO THIS YEAR’S GRADUATED GUIDE AND SERVICE DOGS!

We are looking forward to graduating the Class of 2020 with your support!
RECOGNIZING OUR VOLUNTEERS
TIME, ENERGY & LOVE FROM OVER 200 VOLUNTEERS ACROSS BC & ALBERTA

Did you know that over 200 volunteers help us achieve our mission? Volunteers are there right from the beginning, even before the puppies are born, where loving homes are provided for our breeding dogs. Then whelpers house and care for the expectant moms and their pups for up to 10 weeks, with support and direction from BC & Alberta Guide Dogs staff.

The 8 week old puppies are then placed with their Puppy Raisers who help prepare them for advanced training by teaching them obedience and socialization skills. The puppies travel with them everywhere they go, as well as attend training sessions under the supervision of our Instructors.

While the dogs are in advanced training, they live in homes with our Dog Boarders. The Instructors pick up the dogs each morning and drop them off at the end of their 'school day'.

Numerous people also help at the offices in both provinces, and many dedicated fundraisers help out with events and programs.

The dedication and love provided by our volunteers is a cornerstone of our organization. We can not begin to express our gratitude for their tireless work. As we continue to grow, the need for volunteers only increases, so we applaud those who give their time, energy and love to our cause.

Thank You.

I love the variety of jobs that I get to do, I get to have some puppy loving, I get to look after puppies as a puppy sitter, and I get to meet all kinds of wonderful people. It’s just a great way to serve the community.
- Wendy, office volunteer

As hard as it was saying goodbye, I am so glad I took part in this program. I hope to see him graduate and be able to be someone’s best friend, the way he was mine.
- Jordan with puppy-in-training, Rowdy

It is hard to relate how rewarding it is to raise and whelp a litter of puppies, I really get a loss for words of the feelings I have. Maybe the smile on my face can tell it all!
- Ken, volunteer Whelper
Andy, along with the training that I've received, supports me during my triggers and my daily routine activities, as well as with my anxiety. You cannot replace this support with money or other types of worldly goods. Andy has been incredible.

- James with PTSD Service Dog Andy

Grace changed our world in more ways than you can imagine. We live in an area with lots of parks and fields, but sadly Carson could not walk to them without tripping or bolting into traffic. As soon as Carson was attached to Grace, he began walking at such a calm and steady pace and the tripping stopped. Now he walks everywhere multiple times a day.

- Carson with Autism Support Dog Grace

Before Pebbles came into my life, going out on my own was a challenge. But now, I don’t have any doubts at all. Pebbles has essentially become my safeguard. Obstacles and areas with low lighting are no longer an issue and I trust Pebbles to safely get me through any area we come upon.

- Jashandeep with Guide Dog Pebbles

So much changed when I was given Tiaa. If I sit still, go inward and do nothing, she will come along, nudge me and puts her head on me. I’m going out just for her, not for myself. But it’s begun to become my purpose. Now for every breath I take outdoors, I want two. For every lap I do around the park, I can’t wait to do another.

- Patti with PTSD Service Dog Tiaa

The bond between Kye and Corky has been gradual and slow, but profound to watch. Each day the two demonstrate a little more non-verbal connection and build a foundation more solid than any we could have hoped for. We are able to go out without fear of Kye running into traffic or running ahead so far we can’t catch up. This is a pleasure not many people will understand.

- Kye with Autism Support Dog Corky
My PTSD crippled me in terms of being a productive member of society. I was basement-bound for two years before I was paired with Monty, and he has changed my life unbelievably since then.

I can now go to the pharmacy for my medications (I previously had to get them delivered) and I can also get groceries with Monty by my side. He has given me the mobility and confidence to be out in public.

- Matt with PTSD Service Dog Monty

After training, recipients graduate with public access certification as per the Guide and Service Dog Act.

They are re-certified annually, and are provided with support for the working life of the dog (usually 8 years), all at no cost to the recipient.

Not only has Cory given us more independence when we are in the community, but she has given Caleb a taste of the freedom that we know he desires. When he is tethered to her, he skips alongside her, but stays close and follows Cory's lead when it's time to stop or carry on.

- Caleb with Autism Support Dog Cory

Tipper has been a wonderful companion since the first day. He is always ready to work, eager to learn a new route or to locate anything when he is asked to do so. We've been for some nice walks together, but I am definitely a LOT faster at getting around with Tipper, as he is quite the speedy dog. I was certainly a lot slower when I had to use my cane for the months without a guide.

- Angell with Guide Dog Tipper

Annie has given me more freedom than I have ever experienced. I have explored more of my hometown in the past 2 months than in the previous two years!

I used to walk around using my long cane and felt that people didn't want to talk to me. Now that Annie is taking me places, people are coming up to talk to me and to meet Annie. She is a great conversation starter.

- Ed with Guide Dog Annie

with the training that I've received, supports triggers and my daily routine activities, as anxiety. You cannot replace this support with worldly goods. Andy has been incredible.

- James with PTSD Service Dog Andy
COMMUNITY SUPPORT 2018/2019

We are grateful to the individuals and businesses that choose to support us throughout the year! Your generosity helps provide Guide Dogs to individuals who are blind/visually-impaired, Autism Support Dogs to children ages 3-10 with profound autism and their families, and PTSD Service Dogs for Veterans living with an Operational Stress Injury.
VICD SERVICE DOG PROGRAM

A RENEWED SENSE OF PURPOSE, CONFIDENCE AND UNCONDITIONAL SUPPORT

Vancouver Island Compassion Dogs (VICD) matches professionally-trained PTSD Service Dogs with military and RCMP Veterans living with an Operational Stress Injury (OSI). The teams embark on a 52-week Healthy Community Living Program that teaches strategies that support community transition, inclusion and accessibility.

A Veteran’s Service Dog learns to be responsive to their needs, wakes them from nightmares, grounds them with applied pressure when they enter a hyper-aroused state and supports them as they work on healthy community interaction.

“Sarge is there to calm me down, and I can begin to ignore a situation just by focusing on him.
- Stéphane with PTSD Service Dog, Sarge

Wills & Legacy Gifts

WE ARE HONOURED TO RECOGNIZE THE FOLLOWING ESTATE GIFTS:

Bernice Gibbeson  
Bette Adlington  
Betty Welch  
Constance Whittle  
Devine Elden  
Donald Flood  
Dora Darling  
Dorothy Mitzel  
Elsie May Kenst  
Frederick Stevens  
Helen Rogers  
Henry Wickert  
Ian Herron  
Ingeborg Tope  
Irene MacCulloch  
Jane Galliford  

Janice Canning  
Joan Bekius  
Joan Freeman  
Joan Overend  
Joan Price  
John Creswick  
Kathleen Clarke  
Kathleen Davidson  
Leonora Baker  
Louise Smith  
Lynn Hawkins  
Margaret Donigold  
Marjorie Fackerell  
Muriel Holmes  
Muriel Jones  

Muriel McKeown  
Nicolette Vautier  
Olive Round  
Rhonda Peterson  
Richard Ireland  
Robertta Greig  
Susan Dodd  
Thelma Blackburn  
Tom Merillat  
Ursula Singer  
Victoria Adams  
Walter Sukaroff  
William Jacobs  
William McCondach  
Winifred Wen-Min Yu
British Columbia Guide Dog Services
Financial Highlights
As at June 30, 2019

<table>
<thead>
<tr>
<th>Results for the year:</th>
<th>2019</th>
<th>2018</th>
<th>2017</th>
<th>2016</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>1,840,028</td>
<td>1,639,902</td>
<td>1,645,888</td>
<td>1,457,554</td>
<td>1,564,960</td>
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<tr>
<td>Fundraising activities expenses</td>
<td>386,195</td>
<td>276,538</td>
<td>267,190</td>
<td>315,538</td>
<td>236,511</td>
</tr>
<tr>
<td>Training/client services expenses</td>
<td>1,376,237</td>
<td>1,218,433</td>
<td>1,171,519</td>
<td>1,016,794</td>
<td>999,205</td>
</tr>
<tr>
<td>Administrative expenses</td>
<td>286,246</td>
<td>234,334</td>
<td>190,421</td>
<td>238,610</td>
<td>190,244</td>
</tr>
<tr>
<td>Total expenses</td>
<td>2,048,678</td>
<td>1,729,305</td>
<td>1,629,130</td>
<td>1,570,942</td>
<td>1,425,960</td>
</tr>
<tr>
<td>Excess (deficiency) of revenues over expenses</td>
<td>(208,650)</td>
<td>(89,403)</td>
<td>16,758</td>
<td>(113,388)</td>
<td>139,000</td>
</tr>
<tr>
<td>Transfer to capital fund</td>
<td>25,413</td>
<td>152</td>
<td>2,357</td>
<td>-</td>
<td>118,609</td>
</tr>
<tr>
<td>Transfers to (from) endowment funds</td>
<td>-</td>
<td>2,500</td>
<td>(7,974)</td>
<td>7,500</td>
<td>-</td>
</tr>
</tbody>
</table>

Year end:

| Operating/gaming fund cash/investments net of bank indebtedness | 337,768  | 116,262 | (68,763) | 36,855  | 166,185  |
| Endowment fund and internally restricted fund investments | 91,771  | 88,771 | 69,271 | 74,745  | 74,745  |
| V. Adams fund cash/investments | 1,273,774| 1,228,386| 1,282,790| 1,302,197| 1,357,026|
| Fisher fund investments | 98,228  | 98,228 | 98,228 | 98,228  | 98,228  |
| Capital assets at cost | 1,470,789| 1,470,789| 1,458,385| 1,441,282| 1,453,755|
| Bequests receivable | -      | -     | 247,000 | 60,031  | -        |
| Total assets | 2,807,460| 2,783,582| 3,041,962| 2,920,855| 2,942,223|
| Accounts payable and payroll liabilities | 115,165| 70,581 | 102,244 | 75,963  | 70,256  |
| Mortgage/loan payable | -      | -     | -     | -      | -        |
| Deferred contributions | 1,520,164| 1,474,346| 1,482,435| 1,530,704| 1,550,424|
| Net assets | 970,137 | 1,175,787| 1,248,190| 1,228,932| 1,321,543|

A complete set of financial statements audited by Crowe MacKay LLP is available upon request.
THANK YOU TO OUR DONORS

AND THANK YOU TO THE MANY ANONYMOUS DONORS!

$5,000 - $9,999

British Columbia Masonic Foundation
Cascadia Metals
Douglasdale School (Calgary Board of Education)
Dr. Janice L.Pasieka Foundation
Ferus Inc.
Frank & Audrey Miklos
Grand Chapter of Alberta Order of the Eastern Star
Grosvenor Americas
John & Sharon Stoski
Joyce J. Scott
Kaatza Foundation
Like a Rock Fund at the Calgary Foundation
Linda Leslie
Loyal Protestant Association
MasterBUILT Hotels Ltd.
MegaSys Computer Technologies
Morris & Helen Belkin Foundation
Natasha D'Silva, Aquilini Group
Olympia Charitable Foundation
Peterson Group Properties (Canada) Inc.
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Raymond James Canada Foundation
R.F. Nelson Foundation
Robert & Helen Austin Foundation
Rotary Club of Richmond Sunrise
Royal Canadian Legion BC/Yukon
Royal Field Ladies Auxiliary
Royal Canadian Legion Branch #284 Calgary
Shalaya Cole
Sharon Berkippis, Aquilini Group
Sharon & Peter Hrdiltschka
Sherritt International Corporation
The Jules Foundation
The Log & Geraldine Louie Family Foundation
Van-Kam Freightways Ltd.
Wendy Caywood
Yardi Systems Inc.

$1,000 - 4,999

A&A King Family Foundation
AJ's Electrical Contractors
Alan & Nan Holmgren
Alcan Chapter 91 Order of the Eastern Star
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Andrew Mahon Foundation
Angela Brooks
Angela I. M. Wallace
Ann Duffield
Anne Bell
Annette Gardiner
ApeX Granite & Tile Inc.
Audrey & Tim Kenny
Barton & Gillian Hildebrand
BC Turf Foundation
Beatrice & David Hunter
Endowment Fund
Bill Larmour
Brian Krushel
Bridge Electric Corp.
Briar & Susan McCorman
Bryan Wang
Burnaby Firefighters Charitable Society
Burnaby Lake Greenhouses
Burnaby Lougheed Lions Club
Butchart Gardens Ltd.
Byler Foundation
Byron Bergren
Carol & Othmar Steinhardt
Carol Dillman & Irene Scarth
Celtic Contractors Ltd.
Charles and Isabel Powell
Charlton L. Smith Foundation
Christine Dechter
Citizen Canine Companion Society
Clive Clark
Coastal Community Credit Union
Concert Properties
Core6 Environmental Limited
Connie Rogers
Croke MacKay LLP
Danny Pichur
David and Stephanie Williams
Debbie & Pete Boet
Delta Firefighters Charitable Society
Diane Robson
Dianne Stolberg
Division 15 Mechanical Ltd.
Don Sveahun
Donald and Jennifer Heeg
Donna & Paul Lessard
Donna & Roger Egglestone
Eckhardt Ferdinandi
Edward C. Peter
Eecol Electric
Els for Autism Canada
Gary Nah
Great Canadian Casinos Inc.
Hamber Foundation
Harry & Martha Cohen Foundation
Hearth Skes
Hindle Family Foundation
Hon. Kerry-Lynne Findlay
House on a Haunted Heights
Ilan J. Hopkins Foundation
Irene Hannon
James A. & Cori McNeill
James & Phillippa Kerr Fund
Jane Warner
Jeff Foss
Jeremy and Deborah Gomersall
Jim & Bev Watson
Jim & Jan Donaldson
Jim Mackenzie
Joanne Mah & Jeff Tam
John Bruiulo
Joyce Cherneff
Judith Harris
Katherine Lois McIntyre
Katherine McIndoe
Kerry & Wesley Logan
Kiwanis Club of Oak Bay
Krassen Family Foundation
Ledgir Holdings Ltd.
Linda & Gerry Van Unen Family Fund
Lynne Rambourne
Malcolm Campbell
Marjory Merservia
Margaret Frank Minty
Marzio & Heather Isotti
Matrix Real Estate Service Ltd.
MBG Buildings Inc.
McDonald’s Restaurants
McKenzie Veterinary Services
Michael O’Brien
Michael Woloschuk and Kathy Hill
Miguel Alejandro Roffo
Mike Campbell
Mott Electric
Naomi Johansen and Max Gorfinke
O’Keefe Fund
Pacific Blasting & Demolition Ltd. // Part of Norland Limited
P2 Enterprises
Parkland Refining (BC) Ltd.
Patti Wobick
Paul Thiele
Pet Valu Canada Inc.
Peter Leacock
Powerex Corp Energy for Humanity Team
Qualicum Beach Lawn Bowling Club
RBC Foundation
Richmond Chintatown Lions Club Society
Richmond Lahoo Leo Lions Club
Robert McCarville
RONA
Ronald and Irene Hamby
Ronald L. Hues
Ronald Sunden
Ross Stewart
Ross & Sarah Tweedale
Royal Canadian Legion Branch #160 Comox Ladies Auxiliary
Royal Canadian Legion Branch #263 Coquitlam
Royal Canadian Legion Branch #008 White Rock
Royal Canadian Legion Branch #292 Trafalgar/Pro Patria Gaming Account
Royal Canadian Legion Branch #61 Ladner Ladies Auxiliary Gaming Account
Royal Canadian Legion Branch #88 Maple Ridge
Royal Canadian Legion Branch #49 Parksville
Sandra Kryschu
Sea Agra Seafood Ltd.
Shawn Mackenzie
Sheila E. McLeod
Sheilagh Cook
Shelley Leonard
Sherry & David Nellist
Silver City Galvanizing
Simpson & Associates Executive Search Inc.
Small Cuddly Pediatric Dentistry & Orthodontics
South Delta Baptist Church
Stantec Consulting Ltd.
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Sue & Dean Foti
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The Congram & Woloschuk Family Charitable Foundation
The Donald & Eleanor Seaman Family
The Macey Foundation
The Order of the Eastern Star
Edmonton Chapter 19
Edmonton Region - Committee of 10,000
The Montreal Domain Bank
Tower Fitness Equipment Services
Tsawwassen Order of Old Bastards United Way of Toronto & York Region
University of Calgary Student’s Union - Committee of 10,000
UPS Canada
Value Village Stores
Vancouver Island Dogs Rescue Society
Wayne Luck
Wendy Long
Westshore Terminals
Wheeler Family Foundation
William and Carol McKeeown
William and Linda Thornton
XTR Building Services
Zoetics (Pfizer) Animal Health

Page 11
$35,000
COST TO BREED, RAISE & TRAIN ONE CERTIFIED DOG

= $0
COST TO RECIPIENTS

96 LITTERS of PUPPIES

238 GRADUATED TEAMS

51 COMMUNITIES SERVED across BC & ALBERTA

56 AUTISM SUPPORT DOG TEAMS

134 GUIDE DOG TEAMS

48 PTSD SERVICE DOG TEAMS

PROVIDING LIFE-CHANGING DOGS TO PEOPLE IN NEED
We have exceeded our goal, set in 1996, to graduate 220 dogs by 2020 with 238 graduated teams! We aim to graduate 238 more in the next 5 years alone.

BC HEAD OFFICE
7061 Ladner Trunk Road
Delta, BC V4K 3N3
Tel: 604.940.4504
Toll-free (Canada): 1.877.940.4504
Fax: 604.940.4506

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Tel: 250.413.3095
Toll-free (Canada): 1.877.940.4504

ALBERTA OFFICE
#11 - 6115 4th Street SE
Calgary, AB T2H 2H9
Tel: 403.258.0819
Toll-free (Alberta): 1.877.258.0819

VANCOUVER ISLAND COMPASSION DOGS
Office: Rms 9-10
744 Primrose Street
Qualicum Beach, BC
Tel: 250.909.0090
Mail: BC Head Office

bcandalbertaguidedogs.com

Legal Title: British Columbia Guide Dog Services
Registered Charity Number: 89131 1763 RR0001